

COVID-19 TESTING

at ANDAZ MAYAKOBA

At Andaz Mayakoba, the safety and wellbeing of our guests is our priority. Andaz Mayakoba provides registered guests the opportunity to test for antigen and RT-PCR (swab) for COVID-19 at the resort, prior to their trip back home. The test complies with all current travel regulations.

ANTIGEN TEST

- Cost per person \$15 USD
- Tests are available Monday through Friday from 8:30 AM to 1:00 PM and 2:00 PM to 4:00 PM, Saturday from 8:30 AM to 1:00 PM, and Sunday from 8:30 AM to 12:30 PM
- Results for tests performed before 12 PM are delivered after 10 PM the same day, except Sunday
- Results for tests performed after 12 PM are delivered by 10 PM the following day
- Tests are available on a first come, first serve basis at Studio 3

PCR TEST

- Test is not included in the rate
- Cost per person \$80 USD
- Tests are available Monday through Friday from 8:30 AM to 1:00 PM and 2:00 PM to 4:00 PM, Saturday from 8:30 AM to 1:00 PM, and Sunday from 8:30 AM to 12:30 PM
- Results for tests performed before 12 PM are delivered after 10 PM the same day, except Sunday
- Results for tests performed after 12 PM are delivered by 10 PM the following day
- Tests are available on a first come, first serve basis at Studio 3

TRAVEL DELAY RATE

For any guest who is required to extend their stay due to a positive test result prior to their return flight, Andaz Mayakoba will offer a special Travel Delay Rate, extending up to 50% discount off the standard published rate, as well as 50% discount on food and beverage (excluding alcohol). The rate is valid for stays up to 14 nights, no minimum length of stay is required at this time, and guests must book with the hotel directly while on property.

Terms and Conditions: Hotels reserve the right to change Travel Delay Rate to the then-current Hyatt Daily Rate in the event of fraud, abuse or misuse of the Travel Delay Rate. Offers may be modified or withdrawn at any time without previous notice for any reason, including if the CDC modifies its testing requirements. Offers subject to availability. Complimentary antigen tests are not applicable for groups.

Andaz Mayakoba is not a testing provider and can only assist you to contact a third party testing provider. The hotel is not responsible for the testing results, timing, or any other information or guidance provided by the third party test provider.