

- **HOTEL XCARET ARTE**

United States Residents have the Antigen Test included as complimentary and this applies 1 day before their departure date, there is no reservation required.

If guests are not United States Residents, the Antigen Test has an additional cost of \$19 USD and the PCR test has an additional cost of \$110 USD (PCR Test require prior reservation), in case the payment is with Credit card it will have a 16% additional to the cost.

In case a guest tests positive during the length of their stay, the hotel has designated areas in case of quarantine. Isolation in their room will be mandatory and our hotel staff will kindly offer all food and beverages required.

**Once their reservation is over, and if guests wish to extend their stay after their check-out date, the hotel will offer a special discount of 20% on the public rate, upon availability.**

- **HOTEL XCARET MEXICO**

United States Residents have the Antigen Test included as complimentary and this applies 1 day before their departure date, there is no reservation required, the results will be sent via email.

If a guest tests positive, due to occupancy levels we do not have an Isolated area such as the one we have in Hotel Xcaret Arte therefore clients who test positive will stay in their room where our hotel staff will kindly offer all food and beverages required until their official check out date.

Once their reservation is over then we help them to book alternative accommodations in a hotel or Airbnb. We also provide the cost of the taxi from Hotel Xcaret Mexico to the alternative accommodation, please note the distance must be equivalent or same as Cancun International Airport.