

June 15th, 2022

Dear Travel Partner,

GREAT NEWS!!!

On June 10, 2022, the Centers for Disease Control and Prevention (CDC) within the Department of Health and Human Services (HHS) rescinded the Order titled “Requirement for Negative Pre-Departure COVID-19 Test Result or Documentation of Recovery from COVID-19 for All Airline or Other Aircraft Passengers Arriving in the United States and Canada from any Foreign Country.”

This rescission takes effect for flights departing to the United States and Canada from a foreign country **at or after 12:01am ET (4:01am GMT) on June 12, 2022** and will be published in the Federal Register.

To view the Rescission, [click here \[PDF – 4 pages\]](#).

For that reason, we have made some revisions to our Corporate statement as follows:

COVID19 TESTING SERVICE: Palladium Hotel Group will continue providing this service on-site, nevertheless, it can be removed and no longer offered at any time without further notice.

SAME DAY RESULTS: COVID19 test result will be given to our Guests on the same day. Guests can easily make their COVID19 test appointment ahead of time via our application. We will appreciate you take note on the pricing and service hours, which are available effective immediately (and until further notice) for our mutual passengers who requires a COVID19 test prior to departure, based on the following:

DESTINATION	ANTIGEN COVID19 RAPID Test. Price is Person in USD	PCR COVID19 Test. Price is Person in USD	SERVICE HOURS		
	Taxes may apply	Taxes may apply	FROM:	TO:	
MEXICO:	Cost may be subject to change without notice				
Costa Mujeres	\$ 25.00	\$ 95.00	8:00	16:00	
Riviera Maya	\$ 25.00	\$ 95.00	8:00	16:00	
Puerto Vallarta	\$ 25.00	\$ 95.00	10:00	13:00	
DOMINICAN REPUBLIC:					
Punta Cana	\$ 25.00	\$ 90.00	9:00	16:00	
Cap Cana	\$ 25.00	\$ 90.00	8:00	11:00	
JAMAICA:					
Montego Bay	\$ 40.00	\$ 120.00	9:00	17:00	

IMPORTANT: at our Riviera Maya properties, there are specific service hours for PCR tests: from 9 to 12hrs.

Our Sister Hotel, Dominican Fiesta in Santo Domingo, Dominican Republic is not included in this statement.

As we make progress around the world and more people are getting fully vaccinated every day and things are returning to normal, Palladium Hotel group will continue updating our statements regarding the COVID19 Testing and Quarantine Policy.

As a reminder:

1. Despite this mandate has been cancelled to re-enter the USA & CANADA, we will continue to closely monitor the latest developments surrounding COVID19, as we understand that some countries may still have different travel requirements.
2. We remain true to our commitment of providing a seamless and safe travel experience for all, we have actively worked to offer convenient and affordable onsite testing options for Guests having to meet those requirements.
3. Testing will continue to be available at the hotel for Guests whose countries have imposed a mandatory testing requirement*. Guests can easily book their appointment via our APP upon check-in. **Please note this service is available for now, nevertheless, it can be removed and no longer offered at any time without further notice.**



CHANGES TO: ON-SITE COVID19 TESTING:

Since the CDC has cancelled the mandatory negative COVID19 testing, Palladium Hotel Group is also making some changes to its original COVID19's Corporate Policy as follows:

4. COVID19 TESTING SERVICES:

- a) **ON-SITE:** Palladium Hotel Group we will continue providing this service on-site for now, nevertheless, it can be removed and no longer offered at any time without further notice.
- b) **OTHER COVID19 TESTING OPTIONS:**
 - Guest will have the option to travel with their own certified COVID19 test kits.
 - Hotel may have certified COVID19 test kits available for sale at the convenient store on property.
 - This service may be available (at a cost) by appointment only, with our on-site Doctor.
- a) **NO LONGER OFFERED:** All existing bookings made before July 15th, 2021 (including definite groups) will continue getting the COVID19 Antigen test free of charge until further notice.
- b) **Effective immediately**, all passengers staying at any Palladium property can get the test (if needed) as indicated above.
- c) *Complimentary antigen tests do not apply towards Complimentary Stays, Travel Agent Rates or Special Discount Reservations (in case is needed).*
- d) Passengers fully recovered from COVID19 in the last 3 months (90 days) preceding the flight's departure from an international destination, may choose to present "documentation of recovery" that includes positive viral test results and an official letter from a healthcare provider stating they have been cleared for travel.
- e) For more information on testing requirement, please visit the [CDC website](#).
- f) These conditions may vary and are subject to change without previous notice.

CHANGES TO: QUARANTINE & HEALTH INSURANCE:

1. **QUARANTINE POLICY:** Effective immediately, we are revising our Quarantine Policy as follows:
 - a) **IMPORTANT:** Effective immediately, Palladium Hotel Group will no longer offer the 5-nights complimentary stays in case of quarantining.
 - b) A 30% discount over the rates available on Palladium's website will be offered, in the event any of our Guest tests positive while staying on property and requires quarantining. This is a net rate non-commissionable; Guest must pay directly at the hotel.
 - c) This policy will be available starting immediately.
2. **HEALTH INSURANCE:** In the event Guests may feel the need to be more protected while spending their vacation at any of our properties, Palladium Hotel Group will offer MAS SERVICIOS Health Insurance services, which will be available for purchase at all properties. Prices are: \$7USD for a \$35 thousand coverage and \$9USD for a \$60 thousand coverage respectively; prices are per person per night. This service can be purchased upon check-in.

We thank you again for your continuous support and understanding.

Kind Regards,

